Using Offline Access

When internet access is not available, Duo will prompt asking for your Offline Access code instead of sending you a push notification.

> If Duo is not functioning as expected while located in a hotel or public space, please turn off your WIFI and re-attempt logging in. You will be prompted for the Offline Access code.

duo_security_laptop_login_p11.png

When this occurs, please locate the 6-digit code within the Duo Mobile app on your phone.

duo_security_laptop_login_p10.png

Enter the code and press **Log in**.

duo_security_laptop_login_p12.png

You've successfully logged into your laptop.