

Requesting Support

If you have a question or issues related to IT, please reach out to the IT department. The IT department can be reached Monday thru Friday, 9:00am to 5:00pm through the following channels:

Email: itsupport@georgeandbell.com

Phone: +1 (604) 259-6583

When reaching out to IT support, please be prepared to provide the following information:

- A phone number technicians can best reach you at.
- A detailed description of the issue you are experiencing.
- Screenshots of any of the error messages you may be receiving.

If internal IT is not available due to being on vacation etc. ITS Consulting is available to assist. They can be reached through the following channels:

Email: help@itsmail.ca

Phone: +1 (604) 484-4300

Emergency After-Hours Support

If you have an issue that affects the entire company and would like to report it, please call 1-604-259-6583. If internal IT is on vacation, please call ITS Consulting at 1-604-484-3400. Do not select any option when calling in. Alternatively email help@itsmail.ca.

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