

KnowBe4 Training

The KnowBe4 service provides online training and ongoing testing platform to help in the detection and reduction of online threats.

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Account Basics

Information on accessing and modifying your account.

Accessing Your Account

The KnowBe4 training can be accessed via the following URL. Please login with your email address and password.

<https://training.knowbe4.com/>

The KnowBe4 service does not use your domain credentials. If you are unable to access your account or recall your password, please perform a [password reset](#).

First Time Sign-in

On first sign-in the KnowBe4 service will walk you through some basic account setup. Below is a guide walking you through the process.

If you run into any issues during this process, please reach out to [IT Support](#) for assistance.

1. Please browse to <https://training.knowbe4.com> and enter your email address.

[knowbe4_signin_p1.png](#)

2. A confirmation email will be sent your inbox. Please open the email and select **Activate my account**.

[knowbe4_signin_p3.png](#)

3. Please enter your full name and a password you wish to use for the KnowBe4 service.

The password must be at least 12 characters in length. Its recommended to use a unique and new password. Please do not reuse an old password.

[knowbe4_signin_p4.png](#)

4. You've successfully signed into your account.

Reset Password

If you've forgotten your account credentials, please browse to the following URL to perform a password reset.

<https://training.knowbe4.com/users/password/new>

Your new password must be at least 12 characters in length. We recommend not reusing an existing password.

Training

Information related to accessing and completing your KnowBe4 security training.

Enrollment Notification

Periodically, employees will be enrolled and requested to completed training provided by the KnowBe4 service. When enrolled within a training campaign, you will receive the following email message inviting you to start your training.

You've been enrolled in training

 KnowBe4 <do-not-reply@training.knowbe4.com>
Mon 7/5/2021 4:01 PM
To: Tyler Rasmussen

NOTE: This email is from an external sender.

Dear Tyler Rasmussen,

You are now enrolled in Social Engineering. You must complete this training by 08/02/2021 11:59 PM.

The assignments you've been enrolled in are displayed below:

- Social Engineering With Quiz
- The Inside Man: Season 1 Ep 01 - The New Guy (Social Engineering)

Please use this link to start your training:
<https://training.knowbe4.com/ui/login/dHlisZXluhmeFzbXVzc2tVuQGdlnab3JnpZWfuzGJlnbGrwuY29t>

[Reply](#) | [Forward](#)

Select the link at the bottom to start your training. If you need assistance, signing in please see [Accessing your Account](#).