

# KnowBe4 Training

The KnowBe4 service provides online training and ongoing testing platform to help in the detection and reduction of online threats.

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# Account Basics

Information on accessing and modifying your account.

# Accessing Your Account

The KnowBe4 training can be accessed via the following URL. Please login with your email address and password.

<https://training.knowbe4.com/>

The KnowBe4 service does not use your domain credentials. If you are unable to access your account or recall your password, please perform a [password reset](#).

## First Time Sign-in

On first sign-in the KnowBe4 service will walk you through some basic account setup. Below is a guide walking you through the process.

If you run into any issues during this process, please reach out to [IT Support](#) for assistance.

1. Please browse to <https://training.knowbe4.com> and enter your email address.

[knowbe4\\_signin\\_p1.png](#)  
Image not found. Do you want to try to download it?

2. A confirmation email will be sent your inbox. Please open the email and select **Activate my account**.

[knowbe4\\_signin\\_p3.png](#)  
Image not found. Do you want to try to download it?

3. Please enter your full name and a password you wish to use for the KnowBe4 service.

The password must be at least 12 characters in length. Its recommended to use a unique and new password. Please do not reuse an old password.

[knowbe4\\_signin\\_p4.png](#)  
Image not found. Do you want to try to download it?

4. You've successfully signed into your account.



# Reset Password

If you've forgotten your account credentials, please browse to the following URL to perform a password reset.

<https://training.knowbe4.com/users/password/new>

Your new password must be at least 12 characters in length. We recommend not reusing an existing password.


# Training

Information related to accessing and completing your KnowBe4 security training.

# Enrollment Notification

Periodically, employees will be enrolled and requested to completed training provided by the KnowBe4 service. When enrolled within a training campaign, you will receive the following email message inviting you to start your training.

You've been enrolled in training

KnowBe4 <do-not-reply@training.knowbe4.com>  
Mon 7/5/2021 4:01 PM  
To: Tyler Rasmussen

NOTE: This email is from an external sender.

Dear Tyler Rasmussen,

You are now enrolled in Social Engineering. You must complete this training by 08/02/2021 11:59 PM.

The assignments you've been enrolled in are displayed below:

- Social Engineering With Quiz
- The Inside Man: Season 1 Ep 01 - The New Guy (Social Engineering)

Please use this link to start your training:  
<https://training.knowbe4.com/ui/login/dHlisZXlucmeFzbXVzc2tVuQGdlnab3JnpZWFuZGJlbnGrwuY29t>

[Reply](#) | [Forward](#)

Select the link at the bottom to start your training. If you need assistance, signing in please see [Accessing your Account](#).